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Price Quote
Order #70871

AMS.NET • 502 Commerce Way • Livermore, CA 94551 • phone (925) 245 - 6100 • fax (925) 245 - 6150

San Leandro Unified School District	Maintenance Agreement 12-13
San Leandro Unified School District 14735 Juniper Street San Leandro, CA 94579 ATTN: Ling King Phone: (510) 667-6207 Fax: (510) 667-3569	

Order	Project	Modified	Ship Via	Account Mgr.
70871		5/22/2012		David Zieker

Labor

	Item Description	Taxable	Qty	Unit Price	Total
	40 Hour Guaranteed Response Plan				
1	**Guaranteed Response Plan - 40 Hours** Our Guaranteed Response PlanMaintenance Agreement will provides normal business hour (8am-5pm PST, Monday through Friday) technical support for your Cisco technology and telephony communications investment. Our Maintenance Agreement will include: - Remote, on-site, and telephone technical support. - Certified and experienced technical engineers - Fully Staffed Local Technical Assistance Center (TAC) - Customer Service Department - Guaranteed 4 hour response time This agreement is good for up to 40 hours of support that can be used over the course of the 12 month period following initiation of the agreement. Any remaining hours left after the 12 month period can be rolled onto a TSP block of time. This agreement does not provide loaner equipment. In order for this agreement to be valid AMS.NET will need the following: VPN Access IP Addresses Usernames Passwords Travel Time is charged at $125/hr for both directions. CCIE Travel Time is charged at $250/hr and Cabling Travel Time at $100/hr. Travel Time is charged both ways	n/a	1	$10,000.00	$10,000.00
	Technical Support Pack - Remote technical support is deducted in 30 minute increments				

Labor

	Item Description	Taxable	Qty	Unit Price	Total
2	**$15,000 Block of Technical Support Pack Hours** Discounted at 20 % off of our standard labor rates. Cabling Support $ 80.00 per hour (savings of $ 20.00/hr) Tier 1 Microsoft Support $ 100.00 per hour (savings of $ 125.00/hr) Project Management Support $ 120.00 per hour (savings of $ 30.00/hr) IP Video Surveillance Support $ 140.00 per hour (savings of $ 35.00/hr) Microsoft Support $ 160.00 per hour (savings of $ 40.00/hr) WAN/LAN/WLAN Support $ 160.00 per hour (savings of $ 40.00/hr) Data Center/VMware/Voice Apps. Support $ 180.00 per hour (savings of $ 45.00/hr) Telepresence/DMS/ Security/Content Filtering Support $ 200.00 per hour (savings of $ 50.00/hr) VOIP Mgr./CCIE Support $ 200.00 per hour (savings of $ 50.00/hr) ** Travel Time is charged at $125/hr for both directions. CCIE Travel Time is charged at $250/hr and Cabling Travel Time at $100/hr. Travel Time is charged both ways and is not discounted.	n/a	1	$15,000.00	$15,000.00

Terms and Conditions Below

Order Summary

Products Total	**$ 0.00**
Taxable Total	**$ 0.00**
Shipping/Handling	**$ 0.00**
Taxes (0.00%)	**$ 0.00**
Labor Total	**$ 25,000.00**
Total	**$ 25,000.00**

1. AMS.NET will require a Purchase Order referencing this Quote # or if a Purchase order is not provided, an authorized representative must sign this quote.

2. Payment terms are Net 30. Payment made beyond 30 days are subject to a finance charger of 1.5% per month. Customer agrees to pay all collections costs and attorney fees or late payments if applicable. Customer agrees to accept multiple invoices for projects that cover multiple sales. In the event that a site's readiness is delayed by the customer, customer agrees to accept and pay invoices that reflect equipment and services already received.

3. Shipping charges and sales tax will be added to this order when invoiced and the customer agrees to pay these charges.

4. All companies with tax exemption must present a valid Tax Exempt form. If Customer is tax exempt or if tax exempt form is not provided then customer agrees to pay all applicable taxes.

5. All shipments are FOB Origin or Pre-paid and shipped to Dock. Any Special shipping requirements must be clearly stated on all PO's (i.e. inside delivery). If inside Delivery or Lift-gate is required it must be specified and additional fees will incur. Shipping charges that appear on this quote are an estimate, AMS.NET will invoice and the customer will pay the actual shipping charge when identified.

6. Upon delivery of equipment, customer agrees to open all shipments and visually inspect equipment for physical damages. All damages must be reported to AMS.NET within 24 hours of delivery.

7. Returns will be accepted at AMS.NET discretion and only if merchandise is in an unopened box and the customer agrees to pay a restocking fee of 25% of the purchase price. All returns must have a valid RMA number from AMS.NET before returning.

Please fax signed Quotation or Purchase Order to your AMS.NET account manager or to 925.245.6150. Full terms and conditions can be viewed on our website at www.ams.net/services/procurement_financing/

AMS.NET Tax ID: 94-3291629

C7 License: 763508

8. The laws of the State of California will apply to this sale.

9. The term "installation date" means the first business day on which installation of the system is complete. Minor omissions or variances in performance of the System that do not materially or adversely affect the operation of the system, shall not be deemed to have postponed the Installation Date. Seller shall use its best efforts to make timely delivery and installation. However, all stated delivery and installation dates are approximate and except as expressly provided in this agreement, Seller shall, under no circumstance, be deemed to be in default hereunder or be liable for consequential, incidental or special damages or commercial loss resulting from delays in delivery or installation.

10. Warranties. AMS warrants to Customer that it has good title to the equipment being sold to Customer under this Agreement, and the right to sell such equipment to Customer free of liens or encumbrances. AMS further warrants to Customer that the equipment being sold to Customer hereunder shall be free from defects in workmanship for a warranty period of thirty (30) days commencing on the later date the equipment is delivered to Customer or the date upon which AMS completes performance of the services to be performed under this agreement (this warranty being hereinafter referred to as an "Installation Warranty"). Except as expressly set forth in this paragraph, AMS does not make, and hereby disclaims, any and all representations or warranties, express or implied, with respect to the equipment or services being provided under this agreement, including but not limited to any implied warranties of merchantability, fitness for a particular purpose, satisfactory quality, against infringement, or arising from a course of dealing, usage or trade practice. AMS shall reasonably cooperate and assist Customer in enforcing any manufacturer warranties with respect to the equipment being sold to Customer under this Agreement. AMS hereby advises Customer, and Customer acknowledges that in the event Customer desires to procure from AMS any warranty protection beyond the warranty of title and the Installation Warranty provided under this Paragraph, Customer may do so by entering into a separate Service Agreement with AMS.

Manufacturer's warranty that is guaranteed is whatever is published by the manufacturer at the time of purchase.

Authorized Signature: _____ **Date:** _____

Print Name: _____ **Print Title:** _____