May 2012

Re: SIS Maintenance & Support Renewal Notification

Dear

We appreciate the relationships we have developed with all of our Customer School Districts and LEA's, and look forward to continuing them into the future as Aeries continues to grow as a product.

In order to continue offering the same level of quality support and product enhancements, we are making changes to the cost of Aeries Maintenance and Support:

1. Maintenance & Support for Aeries will increase by approximately 10% for renewals starting July 1, 2012.
2. If your LEA currently uses Aeries.Net, the 20% .Net Support surcharge will be eliminated for renewals starting July 1, 2012.

Enclosed is our Renewal Notification for your SIS maintenance and support, beginning 7/1/2012 through 6/30/2013. Please review the schools listed. If this listing is not accurate, please contact us so that we can work together to accurately reflect the schools in your district that are using Aeries Software.

We will send the invoice in triplicate via US mail in mid-June so that you have the copies that you need to process payment. This billing is not due until 7/1/2012, however, due to budgetary issues, we wanted to provide the Renewal Notification early in order to prepare for payment.

Thank for your continued business and partnership with Eagle Software.

Sincerely,



Lucille Stephenson
Administrative Assistant

Encls.