April 30, 2014

Brad Frazier
San Leandro Adult School
2255 Bancroft Ave
San Leandro, CA 94577

RE: ASAP Hosting

HOSTING:

Description	Hosting	Sales Tax	Total
ASAP Hosting per Year	3516.00	No Sales Tax	3516.00

Hosting is usually billed quarterly, in advance of usage. You have asked for annualized billing. You will receive a single invoice for the year.

Note that we are no longer required by the state to collect sales tax on the amount charged for hosting services. You will not be billed for sales tax on the invoices.

We ask that you do one purchase order for the full fiscal year in the total amount of $ 3516.00.

If you have any questions, please give me a call at 800-969-2727. Thanks!

Sincerely,

Joel M. Meyer
President & CEO

ASA
Registration + Management Software
Administrative Software Applications, Inc.
1310 Hollenbeck Avenue
Sunnyvale, CA 94087
800.969.2727
408.733.8200
408.733.8206
info@asapconnected.com
www.asapconnected.com

2000 into 4310 3813

April 25, 2014

San Leandro Adult School
Brad Frazier
2255 Bancroft Avenue.
San Leandro, CA 94577

Dear ASAP User:

Your maintenance agreement for ASAP is due for renewal on July 1, 2014 covering the fiscal year from July 1, 2014 until June 30, 2015.

As always, the support covers only ASAP and the ASAP modules you have purchased. We do not charge you for ASAP bug fixes. For us to dial in to your system for technical support, we must be able to use TeamViewer, Join.Me or LogMeIn.

We have made a change to our available support plans to better align our services with what our clients actually use. There are two (2) plans for you to select from when purchasing your maintenance for this next year. Please issue your purchase order for the amount that will cover your support needs as explained below.

Annual Cost	Upgrades	Support	Comments
✓ Standard $ 5110.00	Download by your staff from our Web site	4 hours of phone support per month, unlimited e-mail support and Web site information	Phone support over 4 hours per month billed at $100.00 per hour (Min. $25.00 charge)
Premium $ 6140.00	Download by your staff from our Web site	Unlimited phone support per month, unlimited e-mail support and Web site information	

Online registration transaction fees that are assessed for each transaction done via ASAP Online Registration by your students will increase. The current rate of $2.00 per transaction will increase to $2.50 effective July 1, 2014. However, clients purchasing the Premium level of support will still be charged the current $2.00 per transaction rate. Please note this change and if you pass on the fee to students, be sure to adjust your settings in ASAP.

If you have any questions about new features or enhancements or would like to discuss the new ASAP platform that some schools are already using, give me a call at (408) 775-7572 or email me at jmeyer@asapconnected.com. Thank you for your business and we look forward to working with you in the next school year.

Sincerely,

Joel M. Meyer
President & CEO

$5000 TR

110 - 5809 3910 0100 1030.002-65-930

ASAP
Registration + Management Software
Administrative Software Applications, Inc.
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Sunnyvale, CA 94087